

Changing Pop-up settings in Internet Explorer 9

If experiencing problems with databases due to pop-up settings there are two ways to resolve this.

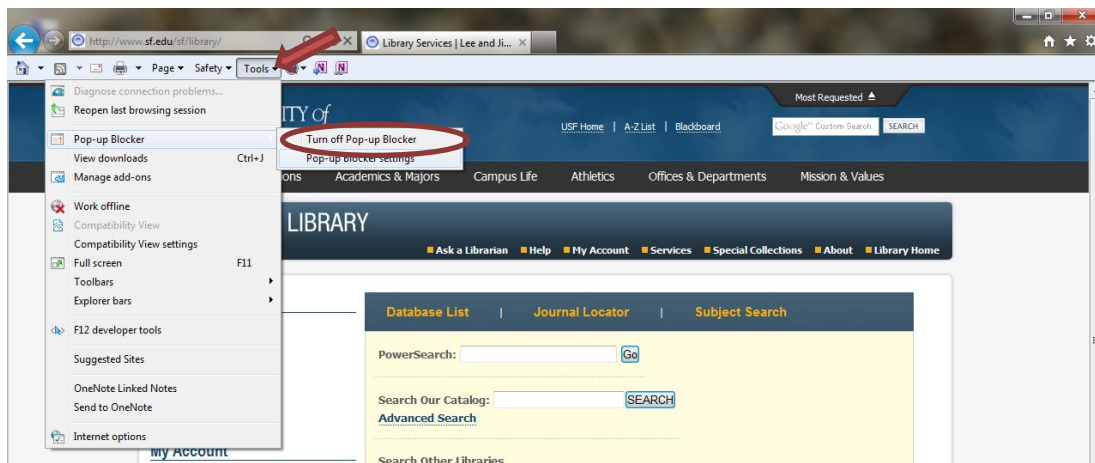
First:

If a pop-up warning message appears at the bottom of the screen simply click on the “Options for this site” button and select the “Always allow” option.

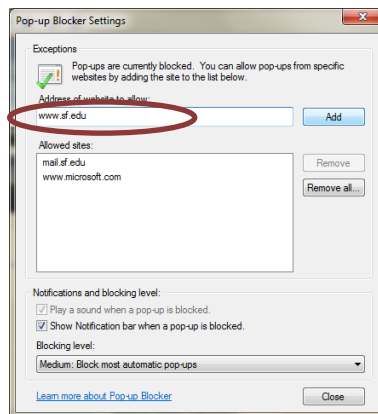


Second:

If a pop-up warning message does not appear you can manually add the site to Internet Explorer’s pop-up allow list. To do this begin by selecting the “Pop-up Blocker settings” under the Tools menu.



This will bring up another window where you can manually type in the website and add it to the list.



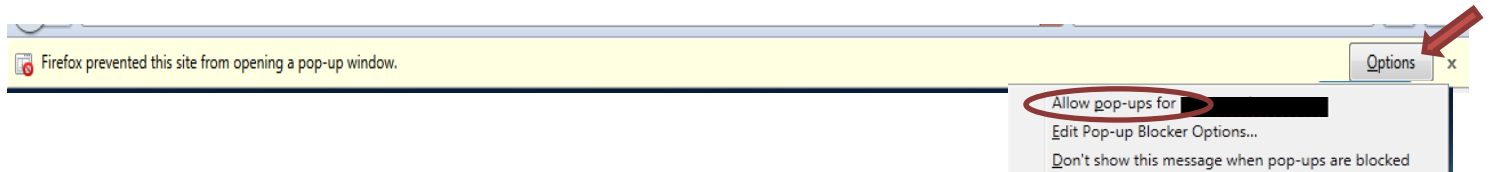
The two sites you may need to add are www.sf.edu and www.ebsco.com. This should remedy the problem.

Changing Pop-up settings in Firefox

If experiencing problems with databases due to pop-up settings there are two ways to resolve this.

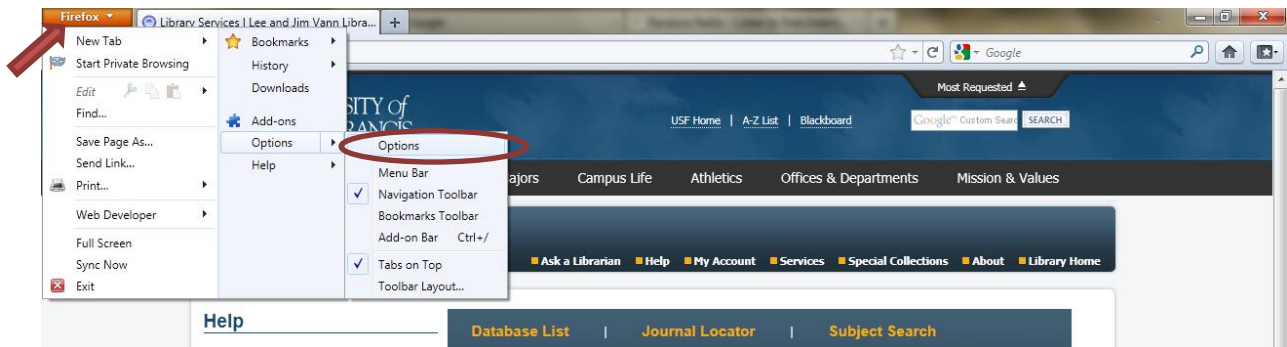
First:

If a pop-up warning message appears at the top of the screen simply click on the “Options” button and select the “Allow pop-ups for” option.

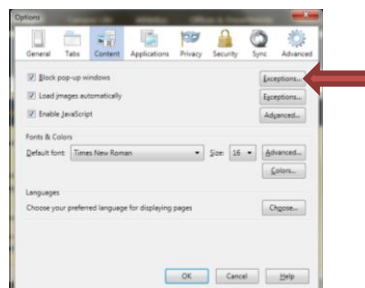


Second:

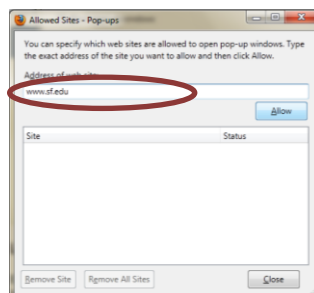
If a pop-up warning message does not appear you can manually add the site to Firefox’s pop-up allow list. To do this, begin by selecting “Options” under the Tools menu.



This will open a new window. Select the “Exceptions” button under the “Content” tab.



This will bring up another window where you can manually type in the website and add it to the list.



The two sites you may need to add are www.sf.edu and www.ebsco.com. This should remedy the problem.